

Privacy Policy

Winngoo Pages India welcomes you all! The privacy policy below helps you know about how we collect, store, and handle your personal information/data that you provide as the users of the site.

In this policy the pronoun “you” refers to any person who uses our service, and the pronouns “us,” “we,” and “our” refer to Winngoo Pages India. All the users must review this Privacy Policy to know how we safeguard your privacy. So that by reading this, you can ensure your privacy protection of the personal information.

Winngoo Pages India collects various types of information about you when you use our website to process your requests and orders, to provide a personalized web experience, and to improve our service. In doing this we may also collect anonymous data about you by using various types of cookies.

About Us

Winngoo Pages India is a part of a big corporate company aimed at optimizing automation and efficiency across various industries. Headquartered in the UK, Winngoo has expanded its reach to include partners and customers worldwide. This Privacy Policy governs all personal data collected by us via our website (Website), mobile applications, and any other platforms where Winngoo's services are available. We take necessary and robust measures to secure your information.

The Information We Collect From You

We collect information, including your personal details and, if needed, some sensitive details about you. The information we collect is listed in the following points:

- During the registration we collect some of your personal information, including your name, mobile number, email address, postal address, and other business-related information, including business statutory details and tax registration numbers.
- Since the site involves the payment process, we also have some sensitive information, like your bank account details, to activate the sale or purchase services.
- We collect some statistical information about the users, such as IP address, system's operating system, purpose of the visit, pages viewed, how often they visit, and browsing activities. This helps us to provide a necessary and improved web experience to you.
- Once you register with us, either as a merchant or a customer, your information will be stored and processed in order to provide you the right service.
- User's queries and complaints will be gathered and stored for us to improve our service according to your needs.
- We store and retain the user information till there is a requirement to provide the right service to you. If in any case you quit using our service, within a span of time we will erase your data from our servers.

- In order to provide you additional service, we allow our trusted third parties to collect some of your information to validate your credit limits and eligibility. They collected data like SMS transactions, installed apps, location, and also the system's information like IMEI number, Wi-Fi information, and other vital data.

Purpose of Collecting Your Information?

We collect information for the following purposes:

- To validate your identity, check eligibility, and provide more personalized service.
- To advertise the most accurate and necessary offers for you.
- To communicate through text messages, newsletters, mail, etc.
- To enable communication with users to provide maximum business opportunities.
- To develop our service by analyzing browsing activities and storing your information.

How We Use Your Personal Information?

We utilize your personal information to build us stronger and enhance our quality of content. Some of the purpose behind using your data is listed below:

Service Delivery: Managing and delivering our services efficiently.

Customer Support: Assisting with inquiries, complaints, and technical issues through collected data that helps identify and solve problems quickly.

Marketing and Promotions: Sending targeted promotions and targeted advertisements based on analyzing your preferences and interests.

Analytics and Improvements: Analyzing trends and user behavior to refine and improve our services and interface, ensuring optimal functionality and user satisfaction.

With Whom We Share Your Information?

Sharing with Service Providers: We may share your information with external service providers to deliver services either to us or directly to you.

Disclosure to Authorities: Your information may be shared with government or law enforcement agencies to identify or prevent cybersecurity threats.

Business Partners: We may share your details with business partners so they can send you relevant business offers.

Affiliated Companies: Winngoo Pages India operate under a large corporate group; as a result, data may be shared among affiliated companies.

Display of Links: Links to these parties may be displayed on our site.

For security and safety, users are encouraged to review the policies and practices of these parties.

International Data Transfers: Winngoo Pages India stores data on secure servers located within India. However, certain third-party partners may operate in jurisdictions outside India. But these data transfers are protected by DPDP or other legal laws.

Note: The information collected by third parties or service providers will be maintained confidentially, and they do not disclose it to all of their directors, representatives, or employees.

Cookies Usage

Every site does use cookies, including Winngoo Pages India. These cookies are of various types and used for various purposes, including storing your information, including your user ID credentials, or monitoring your browser activities, and so on. We also make use of cookies to provide additional features based on your recommendations and activities.

Cookies Usage By Us and Our Third Parties

Since these cookies are of various types, some of them are very essential, and some are not so important. Some cookies help us to provide the right and necessary service to you, while some cookies are used for simple purposes. During the agreement signing, you allow all the cookies, but however, you can control or completely turn off the cookies by accessing your browser settings.

During the initial visit we place an anonymous cookie on your browser to remember you the next time you visit. This cookie will help you avoid re-entering your login details again. Apart from this, we also place cookies to monitor your browser activities to provide the right behavioral advertising and ensure that you are not subjected to intrusive advertising.

Pixel tags, web beacons, or GIF files are used along with cookies, which helps to manage and monitor online third-party advertisements. These pixel tags were used to recognize the third-party advertisements or links that brought you to our sites.

Ways to Refuse or Manage Cookies

There is a way to refuse and manage these cookies. If you do not agree to use these cookies, then you can go to your browser settings and change the cookie settings. Additionally, you can delete the existing cookies. But if you block and delete all the cookies, it might decrease your web experience. If you would like to know more information about altering cookie settings, then you can visit the below-mentioned websites.

www.aboutcookies.org

www.allaboutcookies.org

You can also check this website

[<http://www.google.com/support/accounts/bin/answer.py?answer=32050&hl=en>]. to know about how to clear or disable all of your browser cookies

Service Providers

We work with some third parties to render a smooth service. The services including:

Payment Transactions: To handle all sorts of payment transactions, including purchases, subscriptions, and other financial processes.

Cloud Services: To securely store and manage digital data on servers.

Business Partners: To provide targeted and customized promotions and advertisements.

IT and Security Firms: To maintain the integrity, security, and smooth functionality of our platform.

All service providers have agreements to protect the privacy and security of your information. They can only use it for the specified purposes outlined in their agreements with Winnigoo Pages India.

Cookies By Third Parties

Most of the advertisements you see on our website will be independently placed by third parties. These third parties may have their own cookies to track how many people are viewing their advertising. However, this information collected by them cannot be used to identify the user specifically.

Stopping Marketing Communications

We may contact you and send you text, letters, and emails regarding the products and services unless you ask us to stop with a written consent. If you wish to stop these marketing communications from us, you can stop anytime by sending direct mail to us.

How Long We Retain Your Information?

Your personal information will be stored as long as necessary to fulfill certain purposes, including any legal, accounting, or reporting obligations. Retention periods are determined based on:

Regulatory Requirements: Complying with regulations requiring certain data to be kept for specific lengths of time.

Business Needs: We store your data on our servers until it becomes outdated to ensure uninterrupted service.

User Rights Over Personal Information

As a user, you have the following rights over the data you provided to us:

Right to Access: You can request copies of your personal data.

Right to Edit: You can edit or alter any data inaccuracy.

Right to Delete: You can delete your personal data by sending a request for personal data deletion.

Right to Restrict: Limiting how we use your data.

Right to Objection: If you suspect your data has been misused, you can file a complaint with the appropriate supervisory body.

Changes and Updates in the Policy

We may alter or update this policy from time to time, to give an updation in our practices or for regulatory compliance. The updates in the policy will be notified to you through mail. We recommend reviewing this policy regularly to stay informed about how we protect your data.

How to Reach Us

For any queries or complaints about this privacy policy you can reach us at the below mentioned email and postal address:

Email Address: info@winngoopages.in

Phone Number: 7395894320

Postal Address: New no.45 (Old no.17/1), Lattice Bridge Road, Padmanabha Street, Adyar, Chennai, Tamilnadu - 600 020